

Prior Auth/Referral Software



Eliminate the Hold on Prior Authorizations and Referrals

Overview

From the chaos of forms, paperwork, busy signals, phone messages, and potential miscommunication, a new and powerful method of sending and sharing vital medical information for prior authorizations and referrals has emerged.

Wybtrak, Inc. developed Medicom in order to automate efforts and give the user a better way to track and manage prior authorization/referral requests.

The Problem

The process of obtaining prior authorization for procedures and/or referrals is time-consuming, tedious, and prone to errors.

During a typical prior auth or referral process, a nurse would be on the telephone with the insurance company to verbally relay the patient information, provider information, and medical information. Manually gathering the charts and reading the information to the insurance clerk could tie up a nurse for many hours every day.

More recently, the insurance companies have allowed the provider's staff to fax the information to them, but only on the insurance company's own form. This still required the referral nurse to gather the information, manually transcribe it to the insurance company's form, and fax (and re-fax) the form to the insurance company. Finally, the nurse would be responsible for manually filing the paperwork so that it could be retrieved again at a later date.

The Solution

Wybtrak's Medicom Software provides necessary automation and is a critical asset to all medical service providers. It dramatically reduces the time and resource requirements surrounding the prior authorization/referral process.

With Medicom, you can literally manage the prior-auth and referral processes from the convenience of your computer. With the click of a button, you can send prior authorization/referral request forms and associated information.

Medicom allows the user to enter patient information into an electronic request form. The information entered is stored in a database and can be retrieved

at any time. The patient demographic data and any associated Prior Authorization Request data will automatically fill in the fields of a new form if an existing patient is selected.

Once the authorization number is entered, the form can then be forwarded to the facility to which the patient is being referred, (i.e. another physician, hospital, or diagnostic center). This eliminates the need for phone calls between providers, provider facilities, or managed care agencies.

The software can also transfer any electronically stored information (such as office notes and diagnostic test) as an attachment.

The built-in audit trail is your guide to full prior-auth/referral process accountability. Immediate access to the digital version of the request will reduce denials, improve billings, and strengthen your bottom line.

It's That Simple!

In addition to being a unique business management tool, Wybtrak's Medicom software is also a savvy training resource. If you are new to the prior authorization and/or referral process, the software provides an intuitive interface to learning the ropes.

Wybtrak's Medicom software was designed with the end-user in mind, so you don't need a degree in information technology to run it. Better yet, it is practical, affordable, and can be installed and put to use in minutes.

Make it Simple. Make it Wybtrak.

Contact Wybtrak to arrange for a free demonstration.

For more information, please contact:

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