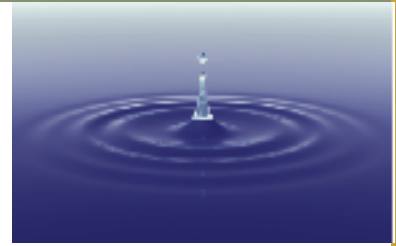


DESTINY **CONF**FERENCING

Newsletter - February '06



Touch-Screen Controls Provide In-Room Conference Management Capabilities

Destiny Conferencing has embedded the technology of Crestron Electronics into all new TeleSuite® systems, allowing them to ship with integrated in-room control of audio, video and environmental elements.

Via either wired or wireless touch-screen panels, TeleSuite® users now have the ability to add telephone call-ins to their videoconference, adjust volume levels of phone and video without affecting remote locations, and mute sidebar conversations — all at their fingertips. Additionally, participants can now access DVR record and playback capabilities through the simple touch-screen interface.



Environmental controls over lighting and HVAC, as well as upgrade packages for existing Suites, are available at an additional charge. Please feel free to contact us about these exciting new conference management options.



Attention All Techies: Destiny Conferencing Has Completed Its IP Conversion

Destiny Conferencing has completed its IP network implementation, successfully moving our entire customer base from historical TDM (time-division multiplexing) to a converged iP network.

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Bug Found In Telephone Add-on Software

Ever had to bring down an entire meeting just to add a caller?

Not anymore you won't.

An audio add-on software bug that previously inhibited users from adding and removing telephone participants during a video-conferencing session has been identified and repaired by Polycom.

In version 8.0 of Polycom's new VSX 8000 codec, the flagship product for high-end video integration,

telephone participants could only be added at conference startup.

Subsequent ad hoc requests to join in required that the video endpoint be disconnected first, disrupting the conference.

All customers using the VSX 8000 have now been upgraded to release 8.03, which remedies this problem.

Note: This problem does not affect customers with iPowers and VS 4000 codecs.

IN OUR NEXT NEWSLETTER:

Read how our new bridge software allows for multi-point connections without the associated audio and video degradation!

CALL FOR IDEAS:

This newsletter is for the benefit of all TeleSuite® users. It is published to address issues voiced during user group meetings and in response to customer questions and concerns. Ideas for content are both welcome and appreciated! Email us at newsletter@destinyconferencing.com.

Destiny Conferencing Team Profile: Tor Arne Nilsen - Director, Network Operations Center

Tor Arne Nilsen plans, directs, and manages the daily operations of all Destiny Conferencing Network Operations Centers (NOCs) from our European headquarters in Stavanger, Norway.

Also responsible for the reservations, help desk and meeting support functions handled by the NOC, Tor Arne analyzes existing TeleSuite® system toolsets and seeks out new technology to better serve our customers' needs.

One of his most recent accomplishments was the replication of functionality to three additional NOC locations, providing our customers with increased system reliability.

Tor Arne's 2006 initiatives include the incorporation of Crestron technology into all new Suites, allowing for in-room manipulation of audio, video and environmental components; a Web-based help desk ticketing system that allows customers to open trouble tickets and access status reports online; and a new-and-improved reservation system that accommodates online, real-time scheduling.

A Microsoft Certified Systems Engineer (MSCE) and instructor, Tor Arne plans to earn his certification as a Cisco Certified Network Associate (CCNA) this year in his "spare time."

Interested in hearing more about Tor Arne's plans for Destiny's future? Drop him an email at tor.arne.nilsen@destinyconferencing.com.

Destiny Conferencing Has Completed Its IP Conversion

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The new network improves overall reliability and image quality, and accelerates the call setup process for ad hoc meeting requests.

Prior to this conversion, network errors resulted in disconnected video calls.

Now, by exploiting new error-recovery algorithms, Polycom Video Error Concealment (PVEC) masks network errors at up to 10% packet loss without noticeable degradation.

DID YOU KNOW?

For security reasons, data collaboration is handled on the client side rather than through Destiny Conferencing.

For help, please call your TeleSuite® support contact.

4 NOCs For The Price Of 1

We've recently enhanced our disaster recovery capabilities by replicating our Network Operations Center (NOC) in four different cities. Complete NOC capabilities are now available at our headquarters in Englewood, Ohio; in downtown Dayton, Ohio; Hampden, Virginia; and Stavanger, Norway. This geographical redundancy allows for immediate recovery in case of a network failure.

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Pass it on! Please feel free to forward this newsletter to all TeleSuite® users in your company.