



We Do Your To-Do List.

BY 2020, THE U.S. WILL BE SHORT 800,000 NURSES.*



HIRING NURSING STAFF ISN'T GETTING ANY EASIER. DO YOU HAVE A PLAN?

Concierge Colorado offers hospitals a competitive advantage by providing employees with the convenience of a personal assistant so they can delegate their to-do lists and focus on their jobs.

There's an increasing shortage of healthcare professionals, which makes recruiting the best people — and retaining them — a challenge.

Nurses in particular report job dissatisfaction rates four times higher than the average U.S. employee. And as hospital staffs shrink due to tighter budgets, everyone feels the stress. What's more, trying to balance both work and a personal life is often overwhelming.

Is it really surprising, then, that the average employee spends 1½ to 3 hours a day on non-work-related activities while on the clock?

HOW TO MAKE YOUR HOSPITAL ONE OF "THE BEST PLACES TO WORK" THIS YEAR.

Experts suggest that successful recruitment and retention isn't just about money. It's about improving the quality of life for overburdened staff.

Concierge services are a unique benefit that enhance both work and personal lives. We tackle day-to-day demands so that your employees can be more productive at work and relax in their time off.

GIVE YOUR EMPLOYEES SOMETHING THEY NEVER DREAMED OF — A STAFF OF THEIR OWN.

Here's how it works. Our friendly, service-oriented staff runs errands and makes arrangements from the usual to the out-of-the-ordinary. Simply put, we do your to-do list.

Sure, we take care of dry cleaning and car maintenance. But we also organize company picnics, book dance lessons or walk your dog. In a nutshell, we take care of everything your employees don't have time to do, don't want to do, or don't know how to do. Our well-connected team approaches every request with a whatever-it-takes attitude, and 97% are completed on the same day.

* Detroit Free Press 8/21/04



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WE TAKE CARE OF THE PEOPLE WHO TAKE CARE OF YOUR PATIENTS.

With a convenient onsite office, we operate like any other department in your hospital. We'll even schedule our hours to accommodate diverse shifts so that everyone benefits.

Usage reports help management measure return on investment. And when staff sees the extra mile you're willing to go for them, it breeds loyalty.

Call 303-295-3064 today to find out how you can improve the lives of your employees and make your hospital a sought-after place to work.

THE VALUE IS PROVEN.

One-third of Fortune Magazine's Top 100 Companies To Work For offer concierge services.





GO AHEAD. GIVE US SOMETHING WE CAN'T DO.

Just a few things your Concierge takes care of on a given day...

- Find an approved daycare center
- Secure limos for a scavenger hunt
- Orchestrate the perfect marriage proposal
- Register your car
- Shop for and wrap gifts
- Find a flute teacher
- Transfer home movies to DVD
- Research teeth whitening options
- Wait for the cable guy
- Get LoJack installed
- Feed the cat and buy dog treats
- Research information on identity theft
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- Have pants hemmed
- Research whale watching trips
- Pick up Hatch green chiles
- Address holiday cards
- Get tickets to sold-out shows / games
- Research solutions for termite damage
- Gather information on sign language
- Pick up the wallet you left at the grocery store
- Replace the batteries in your novelty cufflinks
- Find a videographer for a wedding
- Research Chinese adoption requirements
- Find a Bed & Breakfast in New England

WHAT OUR CLIENTS SAY...

"In the hospital, many shifts end outside of traditional work hours. One of our goals in providing concierge services to our employees was to take care of routine tasks or errands, so that when they go home they have more free time to spend on themselves or their families, and that translates into employee satisfaction and retention. I've gotten emails and notes from employees expressing gratitude for this service and it has really made a difference.

The Concierge Colorado employees are top notch. I have no qualms about trusting them with my home, my car or family pet. They approach every task with enthusiasm and never turn anything down. It's their personal touch which really makes the difference."

Mimi Roberson, President and CEO, Presbyterian / St. Luke's Medical Center

"By providing concierge services, we've been able to take a load off our staff on the personal side so they can be more focused on taking care of our patients. Concierge Colorado's service runs seamlessly, like a department within the hospital, and it's easy for employees to access. They've even adapted their hours so that they can accommodate our night shift. With their never-say-no attitude, Concierge Colorado has satisfied every request under the sun, and our employees really take advantage of this unique benefit."

David McClung, CFO, Presbyterian / St. Luke's Medical Center

"Courtney and Jeremy have been wonderful, especially giving emotional support after my best friend died. Todd went out of his way to help me with my car - taught me about fuses and gave me great advice. Thanks so much. You guys rock!!"

Gin Lynch, RN, Presbyterian / St. Luke's Medical Center