

Any enterprise upgrade is a significant project.

Some organizations upgrade to reap the efficiency and collaboration benefits available from PeopleSoft's world-class, web-based architecture. Others move forward to get the most out of their core systems, creating tighter integrations with their Human Capital Management (HCM) or Financials systems, or reducing dependence on inefficient customizations. And some justify upgrading primarily for technical reasons to maintain optimal support for critical enterprise information systems.

Whatever the driving force, your organization will expect a solid return from its upgrade investment. In today's economic environment, IT managers are expected to keep costs low, minimize risk, and achieve great results.

Nakoma Group Enterprise Solutions has a long history of meeting client needs with affordable, dependable PeopleSoft implementations, upgrades, and consulting services. As a PeopleSoft partner with experience in dozens of upgrades, we are uniquely positioned to offer exactly the services you need to take your enterprise software to the next level.

## Nakoma Group's Upgrade Process

Nakoma Group upgrades enterprise solutions to PeopleSoft 8 using robust resources, repeatable processes, and expert people. Clients rely on Nakoma Group to maximize their return on investments and to minimize disruption to their ongoing operations.

"Nakoma Group Enterprise Solutions was very helpful in guiding the upgrade team through the steps that were needed and educating them so that the process was understood. The people that were assigned to our projects were very knowledgeable and professional."

Christine Hurst, Boise State University

## Upgrade Services

Highlights of Nakoma Group upgrades include:

**Methodology.** Upgrades are managed through a battery of repeatable processes built from experience with dozens of projects. Your upgrade benefits from these lessons and avoids common mistakes.

**Tools.** Our library of pre-defined process flows, configuration guides, conversion scripts, design templates, training materials, and test routines allow the work to be done at peak efficiency.

**Lab.** Dedicated to PeopleSoft, this environment and team concentrates all the resources you need in a highly effective, no-travel-cost facility enabling your upgrade to be done without imposing on your operational teams.

**People.** The average consultant at Nakoma Group Enterprise Solutions has eight years experience with PeopleSoft, and project leaders are, on average, twelve-year veterans of enterprise software solutions. Their maturity and experience allow them to confidently manage the technology, the project, and change management issues.

## Upgrade Service Offerings

Our upgrade services include:

- ◆□ Needs Assessment
- ◆□ Functional Enhancement Prioritization
- ◆□ Hardware, Network and Database Design, □□□
- Procurement, Installation, and Configuration
- ◆□ Program Management
- ◆□ Change Management
- ◆□ SQR Database Conversions
- ◆□ Testing
- ◆□ User Training
- ◆□ Supplemental Staffing
- ◆□ Post-Upgrade Support

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## Upgrade Lab

Nakoma Group's specialized Upgrade Lab delivers high quality upgrades without impacting ongoing operations. Value is enhanced by concentrating the resources clients need.

- ◆  A dedicated infrastructure ensures total availability  of systems and people to get the work done quickly with no impact on your existing staff, servers, or network.
- ◆  The Lab is staffed with experts who know the  best techniques and processes to succeed in upgrading to PeopleSoft 8, with a single point  of contact for continuity.
- ◆  The single physical location facilitates quick communication among teammates and quick adaptation to the latest developments.

## Upgrade Services, continued

### Upgrades: Off-Site Vs. On-Site

When considering your options of on-site or off-site upgrade services, here are some issues to consider:

- ◆  On-site upgrades pull internal staff away from  day-to-day business activities. If an organization  is operating with a lean staff, sufficient resources  to complete the project in a timely manner may  not exist.
- ◆  Upgrades require full-time database administrative support from DBAs with expertise in performing PeopleSoft upgrades. Consider whether the organization's DBA team is deep enough to commit to taking on the additional tasks of an upgrade in addition to their existing workload.
- ◆  On-site upgrades mean additional hardware usage and space management requirements. For example, excess processing and disk capacity to perform the upgrade may impact the performance of the organization's production system.
- ◆  On-site upgrades require internal experience to  be successful, particularly first-time upgrades.  Using the services of a consulting firm with specific expertise in PeopleSoft can save time and help avoid common pitfalls

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