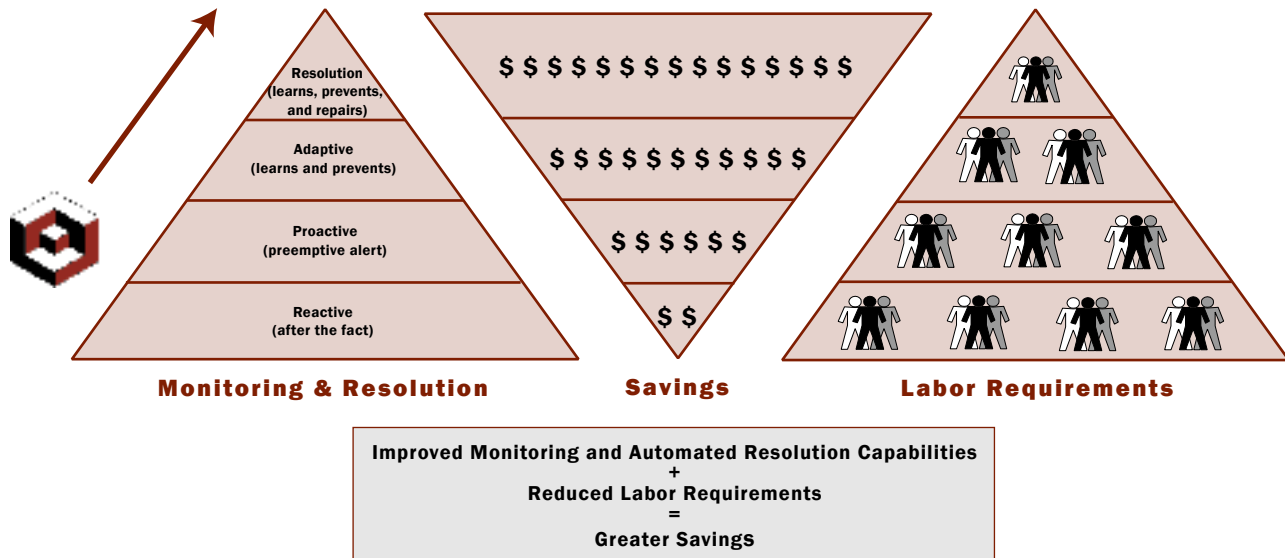


**Our Value Proposition**



With the increasing importance of providing consistently high levels of service while drawing upon a limited pool of resources, IT departments are forced to explore alternative options to achieve their business objectives. Outsourcing Support Services has become an increasingly viable option for IT departments struggling to control their budgets while providing the level of service necessary to meet their clients' demands.

Absolute Performance was created to provide a combination of cost-effective solutions for companies requiring consistent reliability and peak performance from their mission critical systems, as well as expert services that companies cannot obtain on their own.

**Benefits:**

- A customer-focused solution to your production support needs
- A cost-effective solution
- Higher System Availability
- Production systems monitored and maintained by
- experts instead of your junior staff
- Expert production architecture design
- Disaster recovery focus
- Experience to know what works and what doesn't
- Experts in capacity planning
- Experts in system failover design

**Benefits, Continued:**

- Your staff focuses on high value add projects
- Technical staff stays challenged
- Less focus on mundane production support
- Reduced staff turnover
- Fill skill gaps in your staff
- The AP Virtual Services team has the skills to fill
- in the missing pieces
- Mentoring
- Management stays better informed
- Web-based system trend reporting
- Issue resolution interface
- Focus on automation
- Problems are fixed before system outages occur
- Proactive monitoring keeps our virtual staff
- ahead of the game
- Protection from staff turnover
- Wider variety of skills than your internal staff
- Flexible virtual staff augmentation protects you
- from key technical staff turnover
- Peace of mind
- We stay on top of the evolving needs of your
- production systems so you don't have to
- You stay informed so there are no surprises

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